



# PRIVACY STATEMENT

New England Bus Association is committed to protecting your privacy and developing technology that gives you the most powerful and safe online experience. This Statement of Privacy applies to the New England Bus Association site and governs data collection and usage. By using the New England Bus Association site, you consent to the data practices described in this statement.

## **Collection of your Personal Information**

New England Bus Association collects personally identifiable information, such as your email address, name, home or work address or telephone number. New England Bus Association also collects anonymous demographic information, which is not unique to you, such as your ZIP code, age, gender, preferences, interests and favorites.

There is also information about your computer hardware and software that is automatically collected by New England Bus Association. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used by New England Bus Association for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the New England Bus Association site.

Please keep in mind that if you directly disclose personally identifiable information or personally sensitive data through New England Bus Association public message boards, this information may be collected and used by others. Note: New England Bus Association does not read any of your private online communications.

New England Bus Association encourages you to review the privacy statements of Web sites you choose to link to from New England Bus Association so that you can understand how those Web sites collect, use and share your information. New England Bus Association is not responsible for the privacy statements or other content on Web sites outside of the New England Bus Association and New England Bus Association family of Web sites.

## **Use of your Personal Information**

New England Bus Association collects and uses your personal information to operate the New England Bus Association Web site and deliver the services you have requested. New England Bus Association also uses your personally identifiable information to inform you of other products or services available from New England Bus Association and its affiliates. New England Bus Association may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered. New England Bus Association does not sell, rent or lease its customer lists to third parties. New England Bus Association may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (e-mail, name, address, telephone number) is not transferred to the third party. In addition, New England Bus Association may share data with trusted partners to help us perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to New England Bus Association, and they are required to maintain the confidentiality of your information.

New England Bus Association does not use or disclose sensitive personal information, such as race, religion, or political affiliations, without your explicit consent. New England Bus Association keeps track of the Web sites and pages our customers visit within New England Bus Association, in order to determine what New England Bus Association services are the most popular. This data is used to deliver customized content and advertising within New England Bus Association to customers whose behavior indicates that they are interested in a particular subject area.



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New England Bus Association Web sites will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on New England Bus Association or the site; (b) protect and defend the rights or property of New England Bus Association; and, (c) act under exigent circumstances to protect the personal safety of users of New England Bus Association, or the public.

## Use of Cookies

The New England Bus Association Web site use "cookies" to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a Web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize New England Bus Association pages, or register with New England Bus Association site or services, a cookie helps New England Bus Association to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same New England Bus Association Web site, the information you previously provided can be retrieved, so you can easily use the New England Bus Association features that you customized.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the New England Bus Association services or Web sites you visit.

## Security of your Personal Information

New England Bus Association secures your personal information from unauthorized access, use or disclosure. New England Bus Association secures the personally identifiable information you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use or disclosure. When personal information (such as a credit card number) is transmitted to other Web sites, it is protected through the use of encryption, such as the Secure Socket Layer (SSL) protocol.

## Changes to this Statement

New England Bus Association will occasionally update this Statement of Privacy to reflect company and customer feedback. New England Bus Association encourages you to periodically review this Statement to be informed of how New England Bus Association is protecting your information.

## Contact Information

New England Bus Association welcomes your comments regarding this Statement of Privacy. If you believe that New England Bus Association has not adhered to this Statement, please contact New England Bus Association at [nebainformation@gmail.com](mailto:nebainformation@gmail.com). We will use commercially reasonable efforts to promptly determine and remedy the problem.